

Looking for your ID number?

NC Managed Medicaid Carolina Complete Health:
(833) 552-3876 (TTY: 711)

NC Managed Medicaid AmeriHealth Caritas North
Carolina:
(855) 375-8811

NC Managed Medicaid Healthy Blue NC:
(844) 594-5070

Medicaid Trillium East Carolina:
(877) 685-2415

NC Medicaid Tailored Alliance:
(800) 510-9132

Medicaid WellCare of North Carolina, Inc.:
(866) 799-5318

Medicaid NC:
(888) 245-0179

NC Managed Medicaid United Healthcare
Community Plan of NC:
(800) 349-1855

NC Managed Medicaid Tailored Trillium:
(877) 685-2415

Which of these plans do you have?



Call Hours

MON TO SAT: 7AM- 6PM



NC Managed
Medicaid
Carolina
Complete Health

(855) 397-3601

Or book through **Modivcare app**

Free rides from and to medical
appointments and pharmacy

**Schedule at least 2 days in
advance**



(833) 498-2262

Or book through **Modivcare app**

Free rides from and to medical
appointments and pharmacy

**Schedule at least 2 days in
advance**



NC Managed
Medicaid
AmeriHealth
Caritas North
Carolina



NC Managed
Medicaid
Healthy Blue NC

(855) 397-3602

Or book through **Modivcare app**

Free rides from and to medical
appointments and pharmacy

**Schedule at least 2 days in
advance**

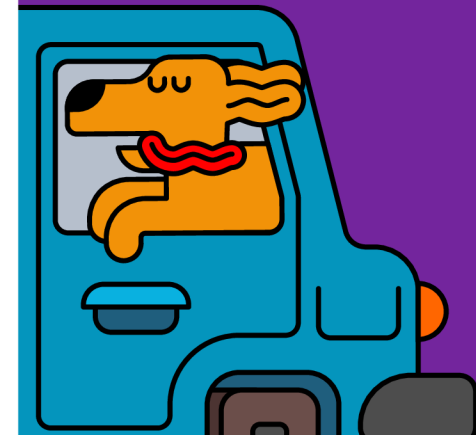


A Guide to Regional Transportation

GETTING A RIDE

For Medicaid Members Only

2025



Medicaid Trillium
East Carolina

(877) 685-2415

Trillium Advantage:
(877) 685-2415

Offers free rides for both
medical and nonmedical-related
appointments

Schedule at least 2 days in
advance



Medicaid
Wellcare of
North Carolina.
INC

(877) 598-7602

(866) 799-5318 select
"Transportation"
Or book through **MTM Link app**

Free rides from and to
medical appointments and
pharmacy

Schedule at least 2 days in
advance



Offers Gas Millage Reimbursement for patients
that take public transportation (0.58 cents per
mile) valid by receipts

NC Managed
Medicaid
Tailored Trillium

(877) 685-2415

Offers free rides for both
medical and nonmedical-
related appointments

Schedule at least 3 days in
advance



(910) 798-3500

Admin-only : 1650 Greenfield St.

Free rides from and to medical
appointments and
pharmacy

Pickup available outside New
Hanover County

Schedule at least 2 days in
advance



Medicaid NC

(910) 798-3500 option 7

Admin-only : 1650 Greenfield St.

Free rides from and to
medical appointments and
pharmacy.

Pickup available outside
New Hanover County

Schedule at least 3 days in
advance



NC Medicaid
Tailored Alliance

NC Managed
Medicaid United
Healthcare
Community Plan
of NC

(844) 529-1801

Or book through **MTM Link app**

Free rides to medical
appointment for Students
and People with Special
Needs

Schedule at least 2 days in
advance



Offers Gas Millage Reimbursement for patients that take
public transportation (0.58 cents per mile) valid by
receipts



Confirmed information as of 11/24



Requires Member ID



Rides must be scheduled in advance (business days)



Needs approvals from doctors or physicians

Wave Transit



For information about Wave Transit,
please visit this website:
<https://www.wavetransit.com/fixed-route-bus-schedule/> or
call (910) 343-0106

