

## Cape Fear Local Policy No. P-WDB-007-2021

**Subject:** CFWDB Individual Training Account (ITA) Policy

**Purpose:** The purpose of this policy is to ensure consistency in the awarding of Workforce Innovation and Opportunity Act (WIOA) funded Individual Training Accounts (ITA) throughout the Cape Fear Workforce Development Consortium.

**Policy:** **Eligibility:** Eligible Adults and Dislocated Workers, and Youth who have been determined to need training, may access training with an ITA. The ITA is established on behalf of a participant in an area linked to occupations in demand in the Cape Fear Local Area, and with a training provider that has received approval from the Cape Fear Workforce Development Board.

**Allowable Costs:** An ITA may only be used to pay the following training related expenses: tuition, books, fees, and supplies.

**Limitations:**

- Cannot exceed three (3) years (exceptions will be approved on a case-by-case basis).
- A maximum of \$5,000 in WIOA funding may be available for the first year of training with a maximum of \$10,000 available over a 36-month period to potentially be used for tuition, fees, books, and required supplies.
- A maximum of 6 semesters may be funded
- Training provider must be listed on the Cape Fear Workforce Development Consortium or the statewide list of eligible training providers.

**Background:** The Cape Fear Workforce Development Consortium, through the Workforce Innovation and Opportunity Act (WIOA) may establish an Individual Training Account (ITA) (voucher) for participants. These vouchers are designed to serve eligible Cape Fear Local Area residents residing in the counties of Brunswick, Columbus, New Hanover and Pender, who have, after receiving counseling, career advising and job search assistance, been assessed as needing training which can be secured through an approved training provider.

**ACTION:** The following conditions apply to the implementation of an ITA in the Cape Fear Local Area.

- Each customer must complete career advising and have been assessed to determine the appropriateness of occupational specific training and the

appropriateness of the customer's job goal based on the Cape Fear labor market.

- The Career Adviser will verify that the customer is not in default on a student loan.
- The Career Adviser and customer shall review and discuss his/her budget, financial needs, and resources to determine the feasibility of making a commitment to training.
- With the exception of those customers seeking training for skills upgrades, the customer must be formally accepted by the training institution. Individuals enrolled into training must not require more than one (1) semester of developmental courses.
- ITAs will be issued on a semester basis and are dependent on the availability of funds. (Funding for individual students may be projected on a longer-term basis; for example, funding for training may be projected for the maximum period of time allowed for the individual to complete the course of study. However, this is for planning purposes only).
- Six (6) semesters will be the maximum time allowed for course completion. The case manager will review the progress of assigned students each semester to assure that students are able to complete training within the allowed time.
- The case manager must explain to each customer that students must maintain a 'C' average in order to continue to receive WIOA funding.
- WIOA funds may be used to pay for retakes of required classes if there is sufficient justification that has been documented by the case manager. Examples of justifiable reasons to pay for a retake would be the requirement to attain a specific grade to advance to higher level coursework in the training program; or circumstances beyond the participant's control such as an unforeseen health issue.
- If a student's grades fall below the required average, he/she will only be allowed to continue in the curriculum program for one (1) probationary semester. The career adviser must use the participant's Individual Service Strategy (ISS) and Individual Employment Plan (IEP) to document the action planned to correct the student's performance.
- Prior to dropping a course, each student must obtain approval from the career adviser. An updated to the IEP/ISS that reflects how the student will remain on schedule with the curriculum's course work.

- As part of the Integrated Services Delivery System, ITA approval rests with the contracted service provider.
- Expenditure reports will be provided to the Workforce Director and Finance Director on a monthly basis.

The Individual Training Account as issued by Cape Fear Local Area service providers is designed to lead to an Associate degree, a certificate, etc. The issuance of an ITA does not preclude an individual from earning a Bachelor or other degree. However, the limitations as outlined in this document will apply accordingly.

**Effective Date:** October 21,2021

**Expiration Date:** Indefinite

**Contact:** Cape Fear Workforce Development Director

**Distribution:** CFWDB WIOA Providers  
CFWDB Staff  
NC Division of Workforce Solutions

**Attachments:** Attachment A: F-WDB-010-2018 ITA Financial Award Analysis  
Attachment B: F-WDB-011-2018 ITA Training Authorization Voucher

# **ATTACHMENT**

**“A”**

**CFWDB Form No. F-WDB-010-2018**

**ITA FINANCIAL AWARD ANALYSIS**

(TO BE COMPLETED BY THE TRAINING PROVIDER AND THE WIOA SERVICE PROVIDER)

**TRAINING PROVIDER:** \_\_\_\_\_

WIOA Customer:	SS#:	Telephone #:
Training Start Date:	Training End Date:	
Name(s) / Type(s) Of Training:	No. Of Semesters / Quarters:	
Training Provider Contact Person:	Telephone #:	Fax #:

TRAINING ITEMS	FUND ASSIGNMENTS (#1-4 UNDER FUNDING SOURCES)	COSTS PER SEMESTER OR QUARTER	NUMBER OF SEMESTERS OR QUARTERS	TOTAL COST OF TRAINING SERVICES
Application / Registration				
Tuition				
Books/ Supplies				
Shop/Clinic/Lab Fees /Uniforms				
Physicals				
Licenses / Permits				
Parking Fees				
Student Activity Fees				
Transportation				
Child Care Cost				
Other Required Cost (specify)				
Other Required Cost (specify)				
<b>TOTAL PROJECTED COST OF TRAINING</b>				

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Auxiliary Aids and Services are Available Upon Request to Individuals with Disabilities*

AVAILABLE FUNDING SOURCES <i>(Documentation must be attached)</i>	AID PER SEMESTER OR QUARTER	NUMBER OF SEMESTERS OR QUARTERS	TOTAL AVAILABLE RESOURCES
1. Federal Pell Grant <i>(attach SAR, etc.)</i>			
2. Scholarships/Grants/Other Financial Aid <i>(attach award/denial letters)</i>			
3. <b>Other Sources</b> <i>(specify)</i>			
4. <b>Vocational Rehabilitation/Social Services</b>			
5. <b>TOTAL NON – WIOA AVAILABLE RESOURCES</b>			
6. <b>NEEDED/ REQUESTED</b>  WIOA TRAINING RESOURCES			
7. <b>ADDITIONAL RESOURCES NEEDED</b> <i>(this should be a zero balance)</i>	→		

*I authorize and consent to the release and exchange of confidential information to the WIOA service provider and the training provider.*

**SIGNATURES:**

\_\_\_\_\_ **WIOA Customer** \_\_\_\_\_ **DATE**

\_\_\_\_\_ **Financial Aide Officer** \_\_\_\_\_ **DATE**

\_\_\_\_\_ **Career Adviser** \_\_\_\_\_ **DATE**

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**ATTACHMENT**

**“B”**

**CFWDB Form No. F-WDB-011-2018**

**ITA Training Authorization Voucher**

Voucher Control Number:

WIOA Customer: \_\_\_\_\_

Social Security #: \_\_\_\_\_ Expected Completion Date: \_\_\_\_\_

Approved Area of Training: \_\_\_\_\_

<b>WIOA Contractor</b>	<b>Training Provider</b>
Agency:	Agency:
Address:	Address:
Contact Person:	Contact Person:
Telephone Number:	Telephone Number:
Fax Number:	Fax Number:
E-mail Address:	E-mail Address:

<b>Approved Services</b>	<b>Amounts</b>
Application/Registration Fee	
Tuition	
Books (required)	
Fees (specify)	
Supplies (specify)	
Other (specify)	
<b>TOTAL</b>	

**THIS VOUCHER IS APPROVED AND ISSUED BY:**

\_\_\_\_\_  
Case Manager/Date

\_\_\_\_\_  
WIOA Manager/Date

The above named individual has been determined eligible and is being referred for training services. To redeem this voucher the training provider must submit an invoice with supporting documentation at the end of each semester/quarter. **Please forward all invoices to the WIOA Contractor listed above.**

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